

**smiths detection**

bringing technology to life

# Service & Aftermarket

---

EUROPE | MIDDLE EAST | AFRICA

[www.smithsdetection.com](http://www.smithsdetection.com)

# Ready. Responsive. Reliable.

**We understand that achieving and maintaining confidence in security and detection equipment may be the most important challenge that you have.**

That's why Smiths Detection is dedicated to helping you ensure the continued safety of your staff and customers; the public; and your equipment. We offer a range of service packages designed to suit you, including:

- Fast, dedicated support, 24/7, 365 days a year
- On-site response by a qualified Smiths Detection Engineer
- Minimum of 1 preventative maintenance arrangement per year
- Replacement parts and supplies rapidly available on-site from our Forward Stock Locations
- Upgrade services for full range of equipment
- Expert maintenance from our in-house repair lab
- World-class product training

## World-Class Service

Our world-class service ensures you have backup around the clock, and our diverse range of comprehensive product and certification programs ensures your team has the preparation and expertise best suited to fit the needs of your business.

Our field engineers know how to reduce risks; control loss; and minimize down-time with fast, high-quality support and service. We have a full range of customer service programs and a vast network of highly skilled Field Service Engineers (FSEs) dedicated to providing support at every level

Whatever you need, whenever you need it, Smiths Detection is there to give you peace of mind, 24 hours a day, 365 days a year.



# Customers in over 200 countries benefit from our global footprint and strong network of distributors and agents.

**smiths detection**

bringing technology to life

## Contact us

### **Smiths Detection Headquarters**

London, United Kingdom W2 6TT  
1 Sheldon Square, Paddington

Email address:  
[info@smithsdetection.com](mailto:info@smithsdetection.com)

---

**To select a Smiths Detection  
Service program suited to your  
demands and budget, and to  
learn about special customer  
offerings, please see below:**

---

**Telephone:  
+44 1923 658 000**

---

**Email:  
[uksales@smithsdetection.com](mailto:uksales@smithsdetection.com)**