1. DEFINITIONS

(a) “Company” means Smiths Detection Inc., 2202 Lakeside Boulevard, Edgewood, MD 21040, USA.

(b) “Equipment” means all components, spare parts, goods, equipment, or materials of any kind, which have been supplied by the Company under a Company Purchase Order.

(c) “liability whatsoever” shall include, without prejudice to the generality of the foregoing, all liabilities in tort and in contract, including liability for consequential loss (including loss of revenue or profit) or damage of any kind howsoever caused or arising.

(d) “ICC Incoterms” means the International Chamber of Commerce’s Incoterms as published from time to time and “Ex Works” and “FCA” shall have the meanings given them by ICC Incoterms from time to time save where such meanings are inconsistent with the terms hereof.

(e) “Purchaser’s Delays” means any delay by Purchaser in performing any alteration to the Service Agreement or requests any modification to the specifications made available by the Company to the Purchaser and the Purchaser’s acceptance of the Equipment.

(f) “Operator” means the operator or user of the Equipment.

(g) “Order” shall mean the agreement between the Company and the Purchaser (individually “Party” and collectively “the Parties”) for the sale and purchase of the Equipment/Services, referencing the Terms and Conditions of Sale and any other contemporaneous writing, signed by both Parties.

(h) “Purchaser” means the company, firm or individual who has, or agreed to buy, the Equipment and/or Services.

(i) “Purchaser Delays” means any delay by Purchaser in performing any contractual obligations or any other circumstances for which Purchaser is responsible, including, without limitation, delays to attend testing (if required), delivery, arrange shipment or import licences, or be available for Company technicians attendance at Purchaser’s locations.

(j) “Quotation” means the quotation addressed to the Purchaser by the Company.

(k) “Service Agreement” means the agreement between the Parties for the sale and purchase of the Services, referencing the Terms and Conditions of Service herein and any other contemporaneous writing, signed by both Parties.

(l) “Services” means all services, including maintenance and installation services, and operator training where applicable, provided under the Service Agreement.

2. GENERAL

(a) The Quotation does not constitute an offer to supply any Equipment or Services and no contract exists unless and until there has been an acceptance by the Company in writing of the Service Agreement.

(b) The acceptance of the Service Agreement whether or not based on a Quotation from the Company shall, unless otherwise specifically agreed by the Company in writing, be deemed to be subject to the terms and conditions herein contained which shall apply to the exclusion of any other provisions contained in any other document issued by the Purchaser at any time before or after this contract and, in particular, but without prejudice to the generality of the foregoing, contained in any order by the Purchaser.

(c) Unless otherwise stated in writing all descriptions, specifications, drawings and particulars of weights and dimensions submitted by the Company or otherwise contained in the Company’s handbooks, manuals, catalogues, brochures, data sheets and other published matter are approximate only and none of these form part of any contract or gives rise to any independent or collateral liability upon the part of the Company being intended merely to give a general idea of the item or items described therein.

(d) The performance figures in respect of the Equipment included in the Company’s specifications, product brochures and other published matter are indicative only and based on results obtained by the Company representing what the Company believes to be the equipment’s performance. The Company reserves the right to modify the Equipment met or demonstrated those performance standards or characteristics which are specifically attributed thereto in such specifications made available by the Company to the Purchaser and the Company gives no warranty that the Equipment will be suitable for any particular use to which the Purchaser may put them or how they will perform in such use or application.

(e) The Purchaser shall ensure that any of its employees, agents, drawings or representatives or other person to whom the Purchaser shall provide the Equipment shall receive a copy of any operator manual in respect of the Equipment which is available from the Company.

3. PRICE

(a) The price of the Services is current as of the date of the Quotation and valid for a period of 90 days thereafter, unless stated to the contrary by the Company in writing.

(b) The Services shall be those specified in the Service Agreement as published from time to time and “Ex Works” and “FCA” shall have the meanings given them by ICC Incoterms from time to time save where such meanings are inconsistent with the terms hereof.

(c) Unless otherwise agreed in writing the price for the Services excludes VAT and all applicable taxes and duties the cost of which shall be determined as at the date of invoice and shall be payable by the Purchaser.

(d) The cost of any special packaging shall be determined at the date of invoice and shall be payable by the Purchaser.

4. PAYMENT

(a) The Purchaser shall, except where other payment arrangements are specifically agreed in writing, make full payment in US Dollars for the Services not later than 30 days after the date of the invoice relating thereto or, if earlier, on the date of delivery, payment of the purchase price being such a Receiver of the Purchaser as undertaking is appointed or upon which any act is done or event occurs which is related to the insolvent of the Purchaser. If payment for the Equipment is not made when due the Company may charge interest thereon at the rate of one and a half per cent (1.5%) per month or the maximum rate allowable by law. Time of payment shall be of the essence.

(b) Any failure to pay the price or any part thereof and other moneys payable by the Purchaser hereunder when due will also entitle the Company to refuse to provide the Services under this contract or under any other contract with the Company in the possession of the Purchaser for the unpaid price of the Equipment sold and delivered to the Purchaser by the Company under this or any other contract with the Company, be entitled to general lien on all goods of the Purchaser in the Company’s possession for the unpaid price of the Equipment sold and delivered to the Purchaser by the Company under this or any other contract.

(c) The Company shall, in the event of the Purchaser being insolvent or failing to pay the Service price due under any other contract with the Company, be entitled to general lien on all goods of the Purchaser in the Company’s possession for the unpaid price of the Equipment sold and delivered to the Purchaser by the Company under this or any other contract. In the case of repairs or overhauls performed pursuant to this Service Agreement, the Purchaser hereby grants to the Company a perfected security interest in all Equipment retained in possession of the Company upon which any repair or overhaul services have been performed by the Company. To the extent that the Company retains possession of Equipment under repair, the Purchaser agrees that the Company is a secured creditor of the Purchaser and has all the rights of a secured creditor. Any such liens or security interests granted herein may not be subordinated by the Purchaser.

(d) No defect in the Services shall operate to interfere with the terms of this Agreement.

(e) The Company reserves the right to change the terms of payment whenever it reasonably appears that Purchaser’s financial condition requires such changes, and may demand assurance of the Purchaser’s ability to pay whenever it reasonably appears that such ability is in doubt. Such demand shall be in writing and the Company may, upon making such demand, stop production and/or suspend shipments hereunder without any liability whatsoever to the Purchaser.

5. DELIVERY

(a) Unless otherwise agreed in writing and to the extent applicable: (i) all shipments of Equipment made by The Company shall be Ex-Works Company’s Designated Facility (INCOTERMS 2010); (ii) notwithstanding the foregoing, all shipments of Equipment made by The Company shall be FCA Company’s Designated Facility (INCOTERMS 2010).

(b) Unless otherwise stated in writing any time or date for the delivery shall run from the date communicated to the Purchaser by the Company.

(c) Delivery of the Equipment shall be deemed to have taken place at the earliest point in time at which risk passes to the Purchaser under the ICC Incoterms. Signature of any delivery note by any agent, employee or representative of the Purchaser or by any independent carrier shall be conclusive proof of the delivery and the Purchaser’s acceptance of the Equipment. Notwithstanding such delivery, the Company shall have a general and particular lien over the Equipment for all claims by the Company against the Purchaser and all monies owing by the Purchaser to the Company howsoever arising.

(d) Without prejudice to any rights of the Company hereunder, if the Purchaser shall fail to give the Company such instructions reasonably required by the Company and all necessary documents, licences, consents and authorities (which the Purchaser is deemed to have under these terms and conditions or by law to obtain) for forwarding the Equipment or if there is any other Purchaser Delay, the Purchaser shall pay to the Company all storage and insurance costs and any other out of pocket expenses incurred arising from such delay.

(e) The Purchaser shall be obliged to take delivery of the Equipment and/or Services when they are delivered or tendered for delivery. Where the Purchaser refuses or is unable (for any reason) to accept delivery of the Equipment and/or Services the Company shall be entitled to invoice the Purchaser in respect thereof (payment to be made within 30 days of the invoice date) and the Equipment and/or Services shall be deemed Delivered. The Company shall be entitled to invoice the Purchaser for the reasonable costs of re-delivery, storage and all other handling costs arising directly or indirectly therefrom and the Purchaser shall pay to the Company all such costs and expenses at the time they are incurred. The Company shall have the right (without prejudice to its other rights) to invoice the Purchaser in respect thereof (payment to be made within 30 days of the invoice date) and the Equipment and/or Services shall be deemed Delivered. The Company shall be entitled to invoice the Purchaser for the reasonable costs of re-delivery, storage and all other handling costs arising directly or indirectly therefrom and the Purchaser shall pay to the Company all such costs and expenses at the time they are incurred.

(f) Purchaser Delays shall be considered excusable delays for the Company and result in a corresponding automatic extension of any performance upon time for the Performance of the Company under this Service Agreement. The Company shall not be liable to the Purchaser under any circumstances whatsoever for any penalty, damage or loss resulting directly or indirectly from any Purchaser Delays.

(g) Unless otherwise stated in writing the Company shall be entitled to make partial deliveries by instalments and (where the Company has agreed to be responsible for delivery of the Equipment to the Purchaser) to determine the route and manner of delivery of the Equipment and shall be deemed to have the Purchaser’s authority to make such contract with any carrier as the Company may deem reasonable. If the route involves
Cancellation. If this Service Agreement is cancelled by the customer, the Equipment not currently covered by a Company Services Agreement must be inspected by an authorized Company Services representative and must be deemed in good working condition prior to inclusion in a Services Agreement. Inspection fees may apply. The Company will only offer coverage to units in good working order. The Company reserves the right to refuse coverage of any Equipment for any reason.

When required, replacement parts may be new or refurbished. Replacement parts carry a standard Company warranty for 90 days from installation, or for the remainder of the coverage of the Service Agreement, whichever is longer.

Service Agreements which priced at the Multi-System or Multi-Year discount shall revert to the full, non-discounted price in the event of an authorized cancellation or other interruption of the Agreement.

Cancellation. If this Service Agreement is cancelled by the customer, without cause, a 25% cancellation fee will be charged; the Purchaser must provide at least 30 days prior written notice to the Company to cancel this Service Agreement without cause. If no Services have been provided, the Company will provide a prorated refund from the cancellation notification date and will not be subject to the 25% cancellation fee. If service has been provided, the greater of the following amounts shall be charged to the Purchaser: (i) The prorated amount of the contract or; (ii) The value of all service rendered to include all parts, labor, travel and expenses resulting during contract subject to the 25% cancellation fee; and the Company standard time and material rates; prices for parts and labor are calculated using Company standard time and material rates; prices for travel and expenses will be calculated at cost. A 25% cancellation fee shall apply in the event of cancellation under Sections 8(i)(i) and (ii), respectively. This cancellation policy only applies to prepaid services and does not apply to fixed rate or flat fee repairs.

Any service rendered to include all parts, labor, travel and expenses during contract subject to the 25% cancellation fee; and the Company standard time and material rates; prices for parts and labor are calculated using Company standard time and material rates; prices for travel and expenses will be calculated at cost. A 25% cancellation fee shall apply in the event of cancellation under Sections 8(i)(i) and (ii), respectively. This cancellation policy only applies to prepaid services and does not apply to fixed rate or flat fee repairs.

Any on-site vendor, certification, regulatory authority, or other applicable fees shall be borne by Buyer.

This Service Agreement does not cover Equipment that has been highly installation, or for the remainder of the coverage of the Service Agreement, whichever is longer.

Buyer agrees to ensure the safe and timely return of any loaned Equipment provided under this agreement. The loaned Equipment must be returned to the Company within two days after Customer's receipt of the repaired equipment or immediately upon request from the Company. Buyer shall be charged current pricing in effect for Products not received at the Company's designated facility within 30 days of the agreed return date. Buyer shall be responsible for discharging any damage or loss to the Equipment, for any normal wear and tear excepted. The Equipment must be returned to the Company in the proper packaging to avoid damage during shipping.

LIMITATION OF LIABILITY

(a) The Purchaser is relying on its own skill and judgement in relation to the Services provided under this contract and the Company accepts no liability whatsoever for any knowledge it or its employees, agents or representatives may possess as to the purpose for which the Services are provided.

(b) The Purchaser acknowledges and agrees that:

(i) The Equipment is intended to be used as security screening equipment, in order to assist in the detection of illegal and/or hazardous materials;

(ii) The degree of success with which the Equipment will fulfill their intended use is dependent on numerous factors, including without limitation the sophistication of efforts to conceal illegal and/or hazardous materials, the chemical identity and quantity of such materials, the skill, diligence and qualifications of the Operator (where applicable) and environmental conditions; and

(iii) No security screening equipment is capable of detecting every threat, and neither the Purchaser nor the Company has any expectation that the Equipment are capable of detecting, or that they will detect, all illegal and/or hazardous materials (this being the case whether the Equipment are operated with or without Operator supervision, and regardless of the degree of diligence with which services of the Company, if any, are or have been performed).
COMPLIANCE WITH APPLICABLE LAW

The Purchaser shall comply with all applicable laws, treaties, regulations and codes of practice including, without limitation, the laws of the United States, and shall be solely liable for obtaining and maintaining any licenses, permits, or approvals that may be required for the purchase and operation of the Equipment.

EXPORT AND IMPORT CONTROLS

(a) In the case of exports direct to Purchaser’s designated location, all import permits, or approvals that may be required for the purchase and operation of the Equipment shall be the sole responsibility of the Purchaser and the Company shall be under no liability whatsoever to the Purchaser in respect of goods exported without the necessary import licences. The number and expiry date of any import licences shall be furnished to the Company with the shipping instructions at least one month prior to the delivery date. If the import licence expires before the Equipment has been made available the Purchaser shall be responsible for its renewal. The Company shall not be liable for any expense or loss caused by a Purchaser Delay in obtaining such licence or the renewal thereof.

(b) When the export of the goods from the United States is subject to control, the contract will be conditional on the grant of an export licence. Applications for this licence will be made by the Company only when the Company is responsible for shipment. In all other cases the Company may assist the Purchaser in the procurement of such licence, but without being under any legal liability to do so.

(c) The sale, resale or other disposition of the Equipment and any related technology or documentation are subject to the export control laws, regulations and orders of the United States and may be subject to the export and/or import control laws and regulations of other countries. The Purchaser agrees to comply with such laws, regulations and orders and shall not sell, assign, transfer, or dispose of its employees, distributors, customers, brokers, freight forwarders, and/or agents to export or re-export any of the Equipment or any technology to any foreign person without complying with the applicable laws, regulations and orders. The Purchaser agrees to indemnify, defend, indemnify, and hold harmless the Company and its affiliates from and against any and all Losses resulting from or arising out of or in connection with the Purchaser’s failure to comply with any applicable law, regulation or order.

INTELLECTUAL PROPERTY RIGHTS

In the event of any claim being made or action being brought or threatened in respect of infringement of patents, copyright, trade marks, trade names, registered designs or any other intellectual property rights in respect of the Equipment or Services, the Purchaser will make no admission in respect thereof and will notify the Company thereof forthwith and the Company shall be entitled to conduct all negotiations and take all reasonable proceedings to dispute the same in its own name and in the name of the Purchaser and the Company in respect of any claim being made or action brought or threatened as a result of a breach of these Terms and Conditions, including any and all costs, by and in respect of the Purchaser or by the Company and the conduct of all proceedings and negotiations shall be at the sole discretion of the Company. In such event the Purchaser will execute all such documents and do all such things and render all such assistance as the Company may require and the Purchaser shall indemnify the Company against all costs, expenses, loss or damage incurred by the Company in respect of any claim being made or action brought or threatened as a result of a breach of these Terms and Conditions, including any and all costs.

SUB-CONTRACTS

The Company reserves the right to sub-contract the performance of the contract or any part thereof.

ASSIGNMENT

The Purchaser shall not assign or transfer or purport to assign or transfer any contract to which these Conditions apply or the benefit thereof to any other person whatsoever without the consent of the Company.

CONFIDENTIALITY

(a) The Parties agree that in the course of performance of the contract to which these Conditions apply, it may be necessary and desirable for them to exchange confidential information. For example, all Services, updates, repairs, replacements, fixes, modifications, and other changes to the Equipment shall be considered the Company’s proprietary information. To accomplish this confidentiality, the parties agree as follows: Purchaser shall not disclose confidential information of the Company to any person except as its employee, except when authorized by the Company. Purchaser shall use the same level of care in preserving the confidential nature of the confidential information as it uses to protect its own confidential information but not less than reasonable care.

(b) PROPRIETARY INFORMATION STATEMENT: The Quotation contains information confidential and proprietary to the Company. None of this information may be reproduced or transmitted in any form without the prior written permission of the Company. The Quotation supersedes all previous quotations and is valid for 90 days from date of issue, unless otherwise stated.

GOVERNING LAW

The Service Agreement and these Terms and Conditions of Sale shall be governed by and construed in accordance with the laws of the United States of America, without reference to its conflicts or choice of laws provisions. Any legal action shall be brought in the exclusive venue of the federal and state courts of New York State in Manhattan, New York, NY. The Company and the Purchaser hereby irrevocably waive any right to a jury trial to the extent permissible by law. THIS SERVICE AGREEMENT SHALL NOT BE GOVERNED BY THE 1980 U.N. CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS. Notwithstanding the foregoing, the federal laws of the United States of America shall be the governing laws, to the extent appropriate, with respect to issues involving patent, copyright, or trademark.

CHANGES AND TERMINATION

(a) Company shall have the right, in its sole discretion, to terminate the Service Agreement if the Purchaser: (a) has a material breach of any of the terms of the Service Agreement; (b) is bankrupt or insolvent; (c) is an involuntary bankruptcy proceeding; (d) is a voluntary bankruptcy proceeding; or (e) is declared a corporation and purchased property by a corporation or other entity in a transaction not approved by the Company.

(b) Purchaser may make a written request for amendment, modification, or termination. If a request for amendment or modification is accepted by the Company, and any changes cause an increase or decrease in the cost of, or the time required for, the performance of any work under the Service Agreement an equitable adjustment shall be made in the price or delivery schedule, or both, and the Service Agreement shall be modified in writing accordingly. Wherever the cost of property made obsolete as a result of the change is included in the price adjustment, Purchaser shall have the right to prescribe the manner of disposition of such property. If the request for termination is accepted by the Company, the Purchaser shall promptly pay to the Company an equitable payment for all work done prior to termination. The Purchaser agrees to make payment in full when due. The Company shall not be liable for any expense or loss caused by a Purchaser Delay in obtaining the necessary import licences in respect of the Equipment.

SOFTWARE

To the extent that the Equipment contain or are software, or that the Services include software, the Company hereby grants to the Purchaser a non-exclusive, non-transferable, personal license to use the software and related documentation solely with the Equipment. The Purchaser’s use of the Equipment conclusively evidences its acceptance of this license and these Terms and Conditions. The Software shall at all times remain with the Company. Purchaser agrees that the software, all enhancements, related documentation, and derivative works are, and will remain, the sole property of the Company and includes valuable trade secrets. Purchaser agrees to treat the software and related documentation as confidential and to not copy, reproduce, sublicense, or otherwise disclose the software and related documentation to third parties. Purchaser agrees to disassemble, decompile, reverse engineer, create derivative works from, attempt to derive the source code or otherwise translate, customize, localize, modify, add to, or in any way alter, rent, or loan the software or related documentation.

X-RAY BODY SCANNER

(a) Purchaser is hereby notified that the exposure of human bodies to x-ray radiation may be harmful. Purchaser acknowledges that the safe operation of the Equipment is entirely the Purchaser’s responsibility and that the Company shall have no liability relating to the use or operation of the Equipment by Purchaser or anybody acting on the Purchaser’s behalf. Purchaser undertakes to exercise such care and to adopt and follow such procedures in the use and operation of the Equipment as may be necessary to eliminate or minimize the hazards referred to in this section. Without limiting the generality of the foregoing, Purchaser undertakes to use the Equipment in full compliance with Company maintenance procedures and operator manuals, to comply with the requirements of all applicable environmental or occupational health and safety laws, radiation safety laws and industry standards relating to radiation safety for personnel security screening systems using x-rays.
and to operate the Equipment within the radiation dose limits established by such laws and standards.

(b) Purchaser is further notified that the use of x-ray Equipment on human beings for non-medical purposes may be prohibited in some states or require registration with governmental authorities. Purchaser undertakes to comply with all such prohibitions and registration requirements.

(c) Purchaser covenants that the use and operation of the Equipment by or on behalf of the Purchaser shall comply with all applicable privacy and data protection laws.

(d) To the fullest extent permitted by applicable law, Purchaser shall defend, indemnify, and hold harmless Company and its affiliates and their respective officers, partners, directors, employees, agents, successors, and assigns from and against any and all actual or threatened Losses to the extent they arise from any non-compliance with the undertakings in paragraphs (a) to (c).

20. COMPLIANCE AND ETHICS
The Company is an Equal Opportunity Employer and is committed to conducting its business ethically and lawfully. To that end Company maintains a Code of Business Ethics and mechanisms for reporting unethical or unlawful conduct. Company expects that the Purchaser also will conduct its business ethically and lawfully. Company Code of Business Ethics is available at http://www.smiths-group.com/responsibility-code-of-business-ethics.aspx.