

SMITHS DETECTION MIDDLE EAST TERMS AND CONDITIONS OF SUPPLY

1. DEFINITIONS

In these Conditions:-

- (a) **"Affiliate"** means any entity that controls, is controlled by, or is under common control with a party, and **"control"** means the ability, directly or indirectly, to direct the affairs of another by means of ownership, contract, or otherwise.
- (b) **"Commencement Date"** has the meaning set out in Condition 2(b).
- (c) **"Company"** means the Smiths Detection company identified on the Quotation.
- (d) **"Contract"** means the contract between the Company and the Purchaser for the supply of Goods, Services or Software in accordance with these Conditions.
- (e) **"Conditions"** means these terms and conditions of supply.
- (f) **"Data Protection Legislation"** means all applicable laws, statutes, regulations, rules, guidelines and codes from time to time in force relating to the processing of personal data and data privacy including, but not limited to Federal Decree Law No. 45 of 2021 (the UAE Personal Data Protection Law), General Data Protection Regulation ((EU) 2016/679), the Data Protection Act 2018 (**"UK DPA 2018"**), the UK GDPR (as defined in section 3(10) of the UK DPA 2018) and any successor legislation that replaces, extends, re-enacts, consolidates or amends any of the foregoing.
- (g) **"controller", "processor", "data subject", "Personal Data", "Personal Data Breach" "processing"** (and similar terms) and **"appropriate technical and organisational measures"** are as defined in the applicable Data Protection Legislation.
- (h) **"e-Learning"** means Training Services made available digitally for independent learner access to the Company's digital learning platform.
- (i) **"Force Majeure Event"** means any cause beyond the Company's reasonable control including, without limitation, any of the following: act of God, exceptional adverse weather conditions, flood, storm, lightning or fire, strike or lockout, terrorist activity, the act or omission of Government or administrative or other competent authority, war, military operations or riot, national emergencies, outbreak of infectious disease, epidemic or pandemic (including, without limitation, Covid-19 restrictions).
- (j) **"Goods"** means any item of goods of whatsoever nature which is sold by the Company to the Purchaser.
- (k) **"ICC Incoterms"** means the latest International Chamber of Commerce's Incoterms as published from time to time.
- (l) **"Initial Licence Period"** has the meaning given in Condition 25(a).
- (m) **"Initial Software Maintenance Period"** has the meaning given in Condition 26(c).
- (n) **"Intellectual Property Rights"** means patents, rights to inventions, copyright and neighbouring and related rights, moral rights, trademarks and service marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.
- (o) **"Instructor Led Training"** means Training Services delivered by a Company trainer at the Company's or Purchaser's premises, or other location agreed between the parties.
- (p) **"Location"** means, if applicable, the physical location at which Software is to be installed.
- (q) **"Losses"** means losses, claims, causes of action, suits, damages, liabilities and expenses (including, without limitation, fees and disbursements of legal counsel and expenses of litigation).
- (r) **"Operator"** means the operator or user of Goods or Software.
- (s) **"Order"** shall mean the Purchaser's order for the sale and purchase of Goods, Services and/or the licensing of Software, as set out in the Purchaser's purchase order form or other written document between the Company and the Purchaser (individually **"Party"** and collectively **"the Parties"**).
- (t) **Order Acceptance** shall mean an acceptance by the Company in writing of the Order by issue of an order confirmation, order acknowledgement or other written means.
- (u) **"Purchaser"** means the company, firm or individual who has bought, or agreed to buy, the Goods and/or Services and/or a license to use the Software, as the case may be.
- (v) **"Purchaser Delays"** means any delay by Purchaser in performing any contractual obligations or any other circumstances for which the Purchaser is responsible, including, without limitation, failure or delays in providing any necessary access to the Purchaser's location, failures or delays in preparing the site, failures or delays to attend testing (if required), provide adequate delivery instructions, take delivery, arrange shipment or import licences, or be available for installation and/or training.
- (w) **"Virtual Training"** means Training Services delivered live by a trainer through digital means.
- (x) **"Quotation"** means the quotation provided to the Purchaser by the Company.
- (y) **"Renewal Licence Period"** means, unless otherwise specified in the Order Acceptance, a period of 12 months commencing on an anniversary of the commencement of the Initial Licence Period.
- (z) **"Renewal Software Maintenance Period"** has the meaning given in Condition 24(c).

- (aa) **"RMA"** means Return Material Authorization.
- (bb) **"Services"** means all services, including maintenance and installation services, provided under the Order.
- (cc) **"Software"** means any software programs to be licensed by the Company to the Purchaser, including any upgrades and updates to be licensed by the Company, in each case as specified in the Order Acceptance.
- (dd) **"Software Licence Fees"** means the annual fees payable by the Purchaser to the Company in return for the grant of a licence to use the Software during the Initial Licence Period or Renewal Licence Period (as applicable), as set out in the Order Acceptance.
- (ee) **"Software Maintenance Fees"** means the annual fees payable by the Purchaser to the Company in return for the provision of the Software Maintenance Services during the Initial Software Maintenance Period or Renewal Software Maintenance Period (as applicable), as set out in the Order Acceptance.
- (ff) **"Software Maintenance Services"** means the software maintenance services (if any) to be provided by the Company to the Purchaser, as described in the Order Acceptance.
- (gg) **"Software Warranty Period"** means a period of 90 days from the date of delivery or deemed delivery of the Software.
- (hh) **"Specification"** means, in relation to any Software, a description of the key features and functionality of that Software, as published or otherwise made available by the Company from time to time.
- (ii) **"Training Services"** means the instruction or other training provided by the Company in respect of the operation and/or maintenance of Goods sold or Software supplied by the Company (which can be delivered in the form of e-Learning, Virtual Learning or Instructor Led Training).
- (jj) **"Working Day"** means a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business.

2. GENERAL

- (a) The Quotation does not constitute an offer to supply any Goods, Services or Software and is only valid for a period of 30 days from the date of issue, unless otherwise stated to the contrary on the face of the Quotation or otherwise in writing by the Company. Notwithstanding the validity period of the Quotation, the Company reserves the right to withdraw the Quotation at any time prior to the Order Acceptance.
- (b) Each Order or acceptance of a Quotation by the Purchaser shall be deemed to be an offer by the Purchaser subject to these Conditions. The Purchaser shall ensure that each Order is complete and accurate. No contract exists unless and until there has been an Order Acceptance at which point and on which date the Contract shall come into existence (the **"Commencement Date"**).
- (c) The Order Acceptance whether or not based on a Quotation from the Company shall, unless otherwise specifically agreed by the Company in writing, be subject to these Conditions which shall apply to the exclusion of any other provisions contained in any document issued by the Purchaser at any time before or after the Contract and, in particular, but without prejudice to the generality of the foregoing, contained in any Order or implied by law.
- (d) Unless otherwise stated in writing all descriptions, specifications, advertising, brochures, drawings and particulars of weights and dimensions submitted or made available by the Company or otherwise contained in the Company's handbooks, manuals, catalogues, brochures, price lists and other published matter, or on the Company's website, are approximate only and none of these form part of the Contract (or any other contract) or give rise to any liability on the part of the Company being intended merely to present a general idea of the Goods, Software or Services as described therein.
- (e) The performance figures in respect of the Goods, Services or Software included in the Company's specifications, product brochures, on the Company's website, and other published matter are based on results obtained by the Company in tests and the Company accordingly gives no warranty that the Goods, Services or Software will be suitable for any particular use to which the Purchaser may put them or how they will perform in such use or application.
- (f) The Purchaser shall ensure that any of its employees, agents or representatives or other person to whom the Purchaser shall provide the Goods, Services or Software shall receive a copy of any operator manual in respect of the Goods, Services or Software which is available from the Company.

3. PRICE

- (a) Except as otherwise stated in these Conditions, the price of the Goods, Services and/or licenses to use the Software is that current at the date of the Order Acceptance.
- (b) The Company reserves the right to increase the price of the Goods, the Services and/or the Software Licence Fees by giving notice to the Purchaser at any time before delivery to reflect any increase in the cost of the Goods, Services and/or licences to use the Software to the Company that is due to: (i) any request by the Purchaser to change the mode or place of delivery, delivery date(s), quantities or types of Goods, Services and/or Software licences ordered or the Purchaser requesting any other alteration to the Contract; (ii) a request by the Purchaser to make any modification to the Goods, Services and/or Software; (iii) increases in the cost of raw materials or other input costs; or (iv) any factor beyond the reasonable control of the Company (including but not limited to foreign exchange fluctuations, increases in taxes and duties

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and price increases in labour, materials and other manufacturing or development costs).

- (c) The Company reserves the right to increase charges for Goods, Services (including the Software Maintenance Services, the Software Licence Fees and/or the Software Maintenance Fees) on an annual basis with effect from each anniversary of the Commencement Date in line with the percentage increase over the preceding 12-month period in an appropriate index chosen by the Company, and the first such increase shall take effect on the first anniversary of the Commencement Date. The price of the Goods, Services, Software License Fees and Software Maintenance Fees exclude Value-Added Tax (VAT) which shall be charged at the prevailing rate at the time of invoice, if applicable.
- (d) The price of the Goods includes the cost of basic packaging. The cost of any special packaging shall be determined at the date of invoice and shall be payable by the Purchaser.
- (e) Where the Company bears the cost of carriage of the Goods in accordance with the ICC Incoterm applicable to the Contract, the price for freight/carriage assumes that Goods will be transported by land or sea freight. Any cost for airfreight will be charged separately to the Purchaser.
- (f) The Purchaser shall not be entitled to make any deduction from the price of the Goods and/or Services in respect of any set-off or counter-claim unless both the validity and the amount thereof have been expressly admitted by the Company in writing.

4. PAYMENT

- (a) In respect of Goods, the Company shall invoice the Purchaser 25% of the price of the Goods on or at any time after the Commencement Date. The Company shall invoice the balance of the price of the Goods on or at any time after completion of each delivery in accordance with Condition 6(a), unless otherwise agreed in writing with the Purchaser.
- (b) In respect of Services, other than the Software Maintenance Services and the Training Services the Company shall invoice the Purchaser 25% of the price of the Services on or at any time after the Commencement Date. The Company shall invoice the balance of the price of the Services on or at any time after completion of the Services, unless otherwise agreed in writing with the Purchaser.
- (c) The Software Licence Fees are payable annually in advance. The Company shall invoice the Purchaser for the first year's Software Licence Fees on or at any time after the Commencement Date, and for each subsequent year's Software Licence Fees, on or before or after each anniversary of the Commencement Date.
- (d) The Software Maintenance Fees are payable annually in advance. The Company shall invoice the Purchaser for the first year's Software Maintenance Fees on or at any time after the Commencement Date, and for each subsequent year's Software Maintenance Fees, on or before or after each anniversary of the Commencement Date.
- (e) In respect of Training Services, the Company shall invoice the Purchaser: (i) on acceptance of an Order for e-Learning and payment must be made before access to the e-Learning will be granted by the Company; (ii) upon, or at any time after, completion of the Training Services for Instructor Led Training and Virtual Training, unless otherwise agreed in writing with the Purchaser.
- (f) The Purchaser shall, except where other payment arrangements are specifically agreed in writing or are identified in the Order Acceptance, make full payment for the Goods, Services, and full payment of the Software License Fees and Software Maintenance Fees not later than 30 days after the date of the invoice relating thereto or, if earlier, on the day which a receiver of the Purchaser's undertaking is appointed or upon which any act is done or event occurs which is related to the insolvency of the Purchaser.
- (g) If payment for the Goods or Services, or payment of the Software License Fees or Software Maintenance Fees is not made when due, then without limiting the Company's other rights and remedies, the Company may charge interest thereon until payment at the rate of eight per cent, per annum above the Bank of England base rate from time to time in force. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Purchaser shall pay interest together with the overdue amount.
- (h) Time for payment shall be of the essence of the Contract.
- (i) Any failure to pay the price or any part thereof and other moneys payable by the Purchaser hereunder when due will also entitle the Company, at its option, to terminate the Contract, or to refuse to make delivery of any further consignment of Goods or Services under the Contract or goods or services under any other contract with the Purchaser and without incurring any liability whatsoever to the Purchaser for any delay.
- (j) In addition to any lien to which the Company may otherwise be entitled, the Company shall, in the event of the Purchaser being insolvent or failing to pay the fees due under the Contract or any other contract with the Company, be entitled to a general lien on all goods of the Purchaser in the Company's possession for the unpaid price of the Goods or Services sold and delivered by the Company under the Contract or any other contract and any Software License Fees or Software Maintenance Fees payable by the Purchaser.
- (k) No defect in the Goods, Services or Software shall operate to interfere with the terms of payment.
- (l) The Company reserves the right to change the terms of payment whenever it reasonably appears that the Purchaser's financial condition requires such change and may demand assurance of the Purchaser's ability to pay whenever it reasonably appears that such ability is in doubt. Such demand shall be in writing and the Company may, upon making such demand, stop

production and/or suspend shipments hereunder without any liability whatsoever to the Purchaser.

- (m) All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law.
- (n) Where any taxable supply for VAT purposes is made under the Contract by the Company to the Purchaser, the Purchaser shall, on receipt of a valid VAT invoice from the Company, pay to the Company such additional amounts in respect of VAT as are chargeable on the supply of the Goods, Services, the Software Licence Fees and/or the Software Maintenance Fees at the same time as payment is due for the supply of the Goods, Services, Software Licence Fees and/or the Software Maintenance Fees.

5. TRANSFER OF RISK AND TITLE IN GOODS

- (a) All risk and title in and to the Goods shall transfer to the Purchaser when delivery is completed in accordance with the ICC INCOTERMS stated on the Order Acceptance.
- (b) Any Purchaser Delays shall result in immediate transfer of the risk of loss and/or damage to the Purchaser and the Purchaser shall be responsible for the procurement of insurance, if so desired, on the Goods.
- (c) The Company shall have no liability for damage to the Goods unless notice of a claim is received by the Company in writing within 3 days of the Goods being received by the Purchaser.

6. DELIVERY

- (a) Unless otherwise specified in the Order Acceptance, or otherwise agreed by the Parties in writing, all shipments of Goods made by the Company shall be Ex-Works Company's Designated Facility (ICC INCOTERMS). Notwithstanding the foregoing, all shipments to be exported outside of the country in which the Company is located shall be FCA Company's Designated Facility (ICC INCOTERMS).
- (b) Unless otherwise stated in writing any time or date for the delivery of Goods, Services or Software shall run from the date on which the Order Acceptance is communicated to the Purchaser. Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence.
- (c) Any dates quoted for delivery and/or installation of the Goods, Services or Software are approximate only, and the time of delivery is not of the essence.
- (d) Where the Goods are delivered EXW (ICC INCOTERMS), the Purchaser shall collect the Goods from the Company's premises within 3 Working Days of the Company notifying the Purchaser that the Goods are ready for collection. Where the Goods are not collected from the Company's premises within 3 Working Days, this shall be a Purchaser Delay.
- (e) Delivery and the Purchaser's acceptance of the Goods, and any Software that has been pre-installed on the Goods shall be deemed to have taken place at the earliest point in time at which risk in the relevant Goods passes to the Purchaser under the applicable ICC Incoterm. Signature of any delivery note by any agent, employee or representative of the Purchaser or by any independent carrier shall be conclusive proof of the delivery and the Purchaser's acceptance of the Goods and any pre-installed Software.
- (f) Without prejudice to any rights of the Company hereunder, if the Purchaser shall fail to give on or before the agreed date of delivery all instructions reasonably required by the Company and all necessary site access, documents, licences, consents and authorities (which the Purchaser is obliged under these terms and conditions or by law to obtain) for delivery of the Goods or if there is any other Purchaser Delay, the Purchaser shall pay to the Company all storage and insurance costs and any other out of pocket expenses incurred arising from such delay.
- (g) The Purchaser shall be obliged to take delivery of the Goods, Services and Software when they are delivered or tendered for delivery in accordance with the Order. Where the Purchaser refuses or is unable (for any reason) to take or accept delivery of the Goods, Services or Software or if there is any other Purchaser Delay, the Company shall have the right (without prejudice to its other rights) to invoice the Purchaser in respect thereof (payment to be made within 30 days of the invoice date) and the Goods, Services and Software shall be deemed delivered. The Company shall be entitled to invoice the Purchaser for the reasonable costs of re-delivery, storage and all other handling costs arising directly or indirectly therefrom and the Purchaser shall make payment to the Company within 30 days of the invoice date.
- (h) Purchaser Delays shall be considered excusable delays for the Company and result in a corresponding automatic extension of any agreed upon time for the performance of the Company's obligations under the Contract. The Company shall not be liable to the Purchaser under any circumstances whatsoever for any penalty, damage or loss resulting directly or indirectly from any Purchaser Delays.
- (i) Unless otherwise stated in writing the Company shall be entitled to make partial deliveries by instalments and (where the Company has agreed to be responsible for delivery of the Goods to the Purchaser) to determine the route and manner of delivery of the Goods and shall be deemed to have the Purchaser's authority to make such contract with any carrier as the Company may deem reasonable. If the route involves sea transit the Company shall not be obliged to give the Purchaser any notice.
- (j) The Company may deliver the Goods by instalments, which shall be invoiced and paid for separately. Where delivery of the Goods is made in instalments, each instalment shall be construed as constituting a

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separate agreement to which all the provisions of these Conditions shall (with any necessary alterations) apply. Any delay in or defect in an instalment shall not entitle the Purchaser to cancel or defer any other instalment.

7. GOODS WARRANTY

- (a) The Company warrants the Goods supplied by it against defective materials and defective workmanship for a period of twelve months from the date of delivery or deemed delivery (see Condition 6 (g) above) provided the Purchaser notifies the Company in writing of any alleged defect within 30 days of its discovery.
- (b) All Goods being returned under warranty must be returned to the Company in accordance with the Company's RMA procedures in effect from time to time and confirmed by the Company to be subject to a manufacturer's defect in materials or workmanship.
- (c) Returned Goods which are confirmed by the Company to be subject to a manufacturer's defect in materials or workmanship will be repaired or replaced at the Company's discretion. The Purchaser shall not have the right to engage a third party to provide repairs or to provide replacement parts.
- (d) The use of refurbished parts by the Company is expressly permitted.
- (e) Repaired or replaced Goods or parts will carry a warranty for the remaining balance (if any) of the original warranty period only. The warranty will not be extended by any period of time that the Goods are unavailable for use.
- (f) No claim will be met by the Company under this Goods warranty arising out of fair wear and tear, if the Goods have been incorrectly fitted, misused, kept in storage or immobilised for one year or more, subjected to neglect or abnormal conditions or involved in any accident or any attempt to repair, replace or modify has been made without the prior written authorization of the Company or if they have been in any way dealt with contrary to any oral or written instructions issued by the Company. The warranty is also subject to all services being performed exclusively by the Company or its authorized representative.
- (g) Goods and parts that are consumed in normal operation are not covered by this Goods warranty.
- (h) The Company shall not be liable for any defect arising from any drawing, design, specification, plan or other information supplied by or on behalf of the Purchaser.
- (i) Repaired or replaced Goods or parts will be invoiced at the Company's then current list price if in the Company's opinion the defect is not subject to this warranty, if the Goods or relevant part are found by the Company not to be defective or if the defect is determined by the Company to be due to Purchaser Delay, or failure of the Purchaser or its agents, contractors or employees to perform scheduled periodic maintenance or corrective maintenance assigned to the Purchaser, as the case may be. In addition, the Company reserves the right to charge a fee calculated at the Company's then-current rates for out-of-warranty repair services and testing carried out on Goods or parts found to be non-defective or not covered by the warranty in Condition **Error! Reference source not found.** as well as all shipping costs from the Purchaser's facility to the Company's facility.
- (j) The Company does not represent or warrant that all problems will be corrected or if corrected, corrected to the full satisfaction of the Purchaser.

8. SUPPLY OF SERVICES

For delivery of Services by the Company the following terms will apply:

- (a) Any dates quoted for delivery of Services are approximate only, and the time shall not be of the essence for performance of Services.
- (b) The Purchaser shall provide the Company, its employees, agents, consultants and subcontractors with access to the Purchaser's premises and other facilities as reasonably required by the Company for the performance of the Services.
- (c) The Purchaser shall obtain and maintain all necessary licences, permissions and consents which may be required for the performance of the Services at the Purchaser's premises.
- (d) The Company shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement or if the amendment will not materially affect the nature or quality of the services.
- (e) The Company warrants that it shall use reasonable skill and care in the performance of the Services. The Company does not represent or warrant that all problems will be corrected or if corrected, corrected to the full satisfaction of the Purchaser. The express warranty set forth in the first sentence of this provision shall be the only warranty given by the Company with respect to the Services provided. The Purchaser's exclusive remedy for breach of the express warranty set forth in this Condition 8(e) shall be re-performance of the deficient Services within a reasonable period of time. Notice of a breach of this warranty must (i) specify in reasonable detail the nature of the claim, and (ii) be received within thirty (30) days from the last day of performance of the applicable Services.
- (f) The Company shall not be required to provide Services in the event of any of the following: moving of the Equipment; damage to the Equipment caused by external sources or Force Majeure; Purchaser's negligence or abuse; special modifications including, without limitation, tunnel extensions, connect of units to custom or non-Company-provided Baggage Handling System, or UPS; damage to equipment which has been dropped, bumped, or abused by Purchaser; or for any damage caused by Purchaser other than ordinary use. System Regeneration requirements, where applicable, are not included in this agreement.

- (g) All Services shall be performed between the hours of 8:00 a.m. and 5:00 p.m., local time, Monday through Friday, exclusive of the Company's published holidays, unless work outside these hours is approved in advance by the Company or where the Purchaser will be responsible for payment at the then-current Company billable rates.
- (h) Equipment not currently covered by a Company services agreement must be inspected by an authorized Company services representative and must be deemed in good working condition prior to inclusion in a services agreement. Inspection fees may apply. The Company will only offer coverage to units in good working order. The Company reserves the right to refuse coverage of any Equipment for any reason.
- (i) When required, replacement parts may be new or refurbished.
- (j) Service agreements which priced at the Multi-System or Multi-Year discount shall revert to the full, non-discounted price in the event of an authorized cancellation or other interruption of the Agreement.
- (k) Any on-site vendor, certification, regulatory authority, or other applicable fees shall be borne by Purchaser.
- (l) Service agreement does not cover Equipment that has been highly contaminated by foreign substances. Equipment returned to the Company for repair is assumed to be free of contamination. If the Company has any reason to believe that any Equipment is contaminated, it is the Purchaser's responsibility to have the product decontaminated prior to returning the product to the Company. The Purchaser shall be fully and solely liable to the Company in the event of any damages or illness caused by the Purchaser's failure to abide by this Section 8(l) and shall indemnify and hold the Company harmless accordingly, consistent with the terms of Section 10 herein.
- (m) Purchaser agrees to ensure the safe and timely return of (if) any loaned Equipment provided under this agreement. The loaned Equipment must be returned to the Company within two days after Purchaser's receipt of the repaired equipment or immediately upon request from the Company. Purchaser shall be charged current pricing in effect for Products not received at the Company's designated facility within 30 days of the agreed return date. Purchaser shall be responsible for any damage or loss to the Equipment, normal wear and tear excepted. The Equipment must be returned to the Company in the proper packaging to avoid damage during shipping.
- (n) The Purchaser shall provide the Company, its employees, agents, consultants and contractors ("Company Personnel") with safe access to the Purchaser's premises and other facilities as reasonably required by the Company for the performance of the Services. Purchaser acknowledges and agrees that the Company Personnel shall not be required to access any premises or equipment for the performance of Services where at the reasonable discretion of the Company Personnel, such access is deemed unsafe. The Company shall not be liable for any Losses, damages, penalties, rebates, service credits or other costs resulting from any delay in, or non-performance of Services due to unsafe access conditions.

9. EXCLUSION OF LIABILITY

- (a) The Purchaser is relying on its own skill and judgement in relation to the selection of the Goods, Services and Software supplied under the Contract and the Company accepts no liability whatsoever for any knowledge it or its employees, agents, contractors or representatives may possess as to the purpose for which the Goods, Services and Software are supplied.
- (b) The Purchaser acknowledges and agrees that:
 - (i) the Goods are intended to be used as security screening equipment, and the Software is intended to be used as security screening software, in each case in order to assist in the detection of illegal and/or hazardous materials;
 - (ii) the degree of success with which the Goods and Software will fulfil their intended use is dependent on numerous factors, including without limitation the sophistication of efforts to conceal illegal and/or hazardous materials, the chemical identity and quantity of such materials, the skill, diligence and qualifications of the Operator (where applicable) and environmental conditions; and
 - (iii) no security screening equipment or software is capable of detecting every threat, and neither the Purchaser nor the Operator has any expectation that the Goods or the Software are capable of detecting, or that they will detect, all illegal and/or hazardous materials (this being the case whether the Goods and/or the Software are operated with or without Operator supervision, and regardless of the degree of diligence with which services of the Company, if any, are or have been performed).
- (c) The Company makes no guarantee or warranty as to the results that will be achieved through the use of the Goods and/or Software as it is agreed that the sole responsibility for such results shall be borne by the Purchaser.
- (d) The remedies provided in Conditions 7, 8 and 23 shall be the Purchaser's sole remedy in respect of the Goods, Services and the Software and all further remedies are hereby expressly excluded.
- (e) **Nothing in these Conditions shall exclude or limit the Company's liability for: (i) death or personal injury resulting from the Company's negligence; (ii) fraud or fraudulent misrepresentation; or (iii) any matter in respect of which it would be unlawful for the Company to exclude or restrict liability.**
- (f) **Subject to Condition 9(e), neither the Company nor any of its Affiliates shall be under any liability whatsoever to the Purchaser**

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whether in contract, tort (including, without limitation, negligence), breach of statutory duty, product liability or otherwise, and (whether direct or indirect): (i) loss of profit; (ii) loss of revenue, sales or business; (iii) loss or damage to goodwill; (iv) loss of anticipated savings; (v) any indirect or consequential loss; (vi) loss resulting from substitute procurement; (vii) loss of use or corruption of data, software or information; (viii) loss relating to failure or delay in performance; in each case even if the Company or its Affiliates have been advised of the possibility of any such losses or damages arising and whether or not arising out of any liability of the Purchaser to any other person).

- (g) Except for the express terms, condition and warranties of these Conditions, and to the extent permitted by the applicable law, all conditions, warranties and other terms whether express or implied, statutory or otherwise are hereby expressly excluded.
- (h) Subject to Conditions 9(e) and 9(f), the total aggregate liability of the Company and its Affiliates arising out of or in connection with the Contract, whether arising in contract, tort (including, without limitation, negligence), breach of a statutory duty, product liability or otherwise shall be limited to the lower of: (i) the fees paid or payable under the Contract to which the Goods, Services and/or Software relate or (ii) £500,000.
- (i) All, if any, statements, recommendations and advice given by the Company or the Company's servants, contractors or agents to the Purchaser or its servants, contractors or agents as to any matter relating to the Goods, Services or Software are given without responsibility and shall not give rise to any liability whatsoever on the part of the Company and the Purchaser hereby represents and warrants to the Company that no representation has been made to it by or on behalf of the Company that has in any way induced the Purchaser to enter into the contract with the Company.

10. INDEMNITY

To the fullest extent permitted by applicable law, the Purchaser shall indemnify the Company and its Affiliates from and against any and all Losses suffered or incurred by the Company or its Affiliates arising out of or in connection with: (i) any claim made against the Company or any of its Affiliates by a third party arising out of or in connection with the provision of Services, the supply of the Goods or the Software, to the extent that such a claim arises out of the breach of contract, breach of statutory duty, tort (including without limitation negligence), or failure or delay in performance by the Purchaser, its employees, agents and/or subcontractors: (ii) any claim made against the Company or any of its Affiliates by a third party for death, personal injury or damage to property arising from the Purchaser's use and/or operation of the Goods, Services and/or Software.

11. EXPORT CONTROLS

- (a) Where the supply of the Goods, Services or Software is subject to an application for a clearance and/or export licence from any relevant governmental authority, the Purchaser shall provide in a timely manner all documentation that the Company may reasonably request in order to apply to the relevant government authorities for the relevant permissions. Any delay by the relevant governmental authorities shall be considered as a Force Majeure Event in accordance with Condition 21. In the event that any relevant government authority denies a clearance and/or export licence, the Company shall be entitled to terminate the Contract (or part thereof) at its sole discretion and without any liability whatsoever to the Purchaser.
- (b) The Purchaser acknowledges and agrees that the ultimate destination of the Goods, technology, Software, or Services ("Products") sold or licensed hereunder is its country of incorporation, unless otherwise agreed by the Parties in writing.
- (c) The Purchaser shall not authorise or permit its employees, contractors, distributors, customers, brokers, freight forwarders, and/or agents to transfer, export, re-export, or import any of the Products to any person without complying with all applicable export, import, and economic sanctions laws and regulations of the UK, the United States, the European Union, and any other applicable jurisdictions.
- (d) The Purchaser agrees to notify the Company immediately if the Purchaser or any relevant third party whom the Purchaser will involve in the transaction (including its customer, if applicable) is specifically or otherwise effectively listed on any government restricted or prohibited parties lists, including the Denied Persons List, Entity List, Sectoral Sanctions Identifications List, or Specially Designated Nationals List, or if the export privileges of the Purchaser or any relevant third party whom the Purchaser will involve in the transaction (including its customer, if applicable), are otherwise denied, suspended or revoked in whole or in part by any relevant government authority.
- (e) The Purchaser shall ensure that the Products are not used in relation to chemical, biological or nuclear weapons, or missiles capable of delivering such weapons (in each case other than the detection thereof). The Purchaser shall indemnify the Company and its Affiliates against any and all direct, indirect and punitive damages, Losses and other liability arising from claims resulting from the Purchaser's breach of this Condition.

12. INTELLECTUAL PROPERTY RIGHTS

- (a) All Intellectual Property Rights in or arising out of or in connection with the Goods, Services and Software (other than Intellectual Property Rights in any materials provided by the Purchaser) shall be owned by the Company or its Affiliates.

- (b) In the event of any claim being made or action being brought or threatened in respect of infringement of Intellectual Property Rights in respect of the Goods, Services and/or Software the Purchaser will make no admission in respect thereof and will notify the Company thereof forthwith and the Company and/or its Affiliates shall be entitled to conduct all negotiations and take all necessary proceedings to dispute the same in its own name and in the name of the Purchaser and the conduct of all proceedings and negotiations shall be completely at the discretion of the Company. In such event the Purchaser will execute all such documents and do all such things and render all such assistance to the Company as the Company shall require.
- (c) The Purchaser shall indemnify the Company and its Affiliates against all costs, expenses, loss or damage incurred by the Company and/or its Affiliates in respect of any claim being made or action brought or threatened as a result of work done in relation to the Goods, Services or Software by the Company or its Affiliates in accordance with the Purchaser's specification or by the use to which the Goods, Services or Software are put by the Purchaser where such use is not in accordance with the purpose for which the Goods, Services or Software are designed.

13. SUB-CONTRACTS

The Company reserves the right to sub-contract the performance of the Contract or any part thereof without the Purchaser's consent.

14. ASSIGNMENT

- (a) The Purchaser shall not assign, charge or transfer or purport to assign, charge or transfer any Contract to which these Conditions apply or the benefit thereof to any other person whatsoever without the prior written consent of the Company.
- (b) The Company shall be entitled to assign, novate, subcontract or otherwise dispose of any or all of its rights and/or obligations under any Contract to any of its Affiliates or to any person purchasing the whole or substantially the whole of the business to which the Contract relates.

15. SALES BY THE PURCHASER

The Purchaser undertakes to the Company that in respect of any sales of the Goods the Purchaser shall:-

- (a) maintain a record of all such sales, including dates, the names and addresses of the Purchaser's customers and product references and numbers and provide such details to the Company within 30 days of the Company's written request;
- (b) submit to the Company all complaints relating to the Goods together with all available evidence and other information relating thereto and forward to the Company for examination if necessary the Goods in respect of which complaints are made together with full identification of such Goods including product references and numbers. In the event of any dispute arising between the Purchaser and any third party in relation to the quality or characteristics of any of the Goods sold by the Purchaser, the Purchaser shall inform the Company immediately of such dispute. The Purchaser shall not admit liability or do anything which might be construed as an admission of liability nor take any proceedings in respect of, or compromise, such dispute;
- (c) provide all customers with the specification and the operator manual and (where the customer requests) service manual relating to the relevant Goods and make it clear to customers that training and service support are available directly from the Company and pass on to the Company any resultant requests;
- (d) give effect to the Company's current Conditions of Supply when selling the Goods and shall not, and shall procure that none of its employees, agents or representatives shall make any representation or statement in relation to the goods which is not contained in the Company's current Conditions of Supply;
- (e) comply with all applicable export control laws, regulations and orders; and
- (f) indemnify the Company against all costs, expenses, loss or damage incurred by the Company as a result of any breach by the Purchaser or any of its employees, agents or representatives of any of the provisions of this Condition.

16. TRAINING SERVICES

- (a) If the Purchaser wishes to cancel the Training Services for all, or any individual participants, written notice shall be sent by email to the Company at trainingops@smithsdetection.com. Cancellations by phone will not be accepted.
- (b) If the Training Services for all, or any individual participants is cancelled by the Purchaser more than 20 Working Days prior to the scheduled start date of the course, the Purchaser will not be charged any cancellation fees.
- (c) If the Training Services for all, or any individual participants, is cancelled by the Purchaser, for whatever reason, 20 or fewer Working Days prior to the scheduled start date of the course, 75% of the fees for the Training Services that have been cancelled will be payable and an invoice issued to the Purchaser accordingly for payment within 30 calendar days. For clarity, this is in addition to the fees payable for any Training Services which have not been cancelled.
- (d) The Company reserves the right to cancel or reschedule the provision of any Training Services: (i) at any time prior to the scheduled start date

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of the Training Services if a Force Majeure Event occurs; or (ii) on not less than 28 days' notice for any other reason. In this case, an alternative date will be offered to the Purchaser. The Company will not compensate the Purchaser or individual participant for any costs arising, either directly or indirectly, from the cancellation or rescheduling of the Training Services.

- (e) Any documents, presentations and other materials (the "Training Materials") made available or provided by the Company in connection with the Training Services are the confidential information of the Company. The Purchaser shall not disclose confidential information of the Company to any person other than its employees, except when authorized in writing in advance by the Company. The Purchaser shall use the same level of care in preserving the confidential nature of the confidential information as it uses to protect its own confidential information but not less than reasonable care.
- (f) All Intellectual Property Rights in the Training Materials made available or provided to the Purchaser as part of the Training Services and/or to the training course participants shall remain with the Company or with the Company's licensor, as the case may be, and the Purchaser shall not, and shall procure that its staff shall not, make any copies or reproduce any part of the Training Materials or make any derivative works of the Training Materials or otherwise deal with them, without the prior written consent of the Company.

17. PERSONAL DATA

- (a) Both Parties shall comply with their respective obligations under applicable Data Protection Legislation.
- (b) Where the Company is to act as processor of Personal Data on behalf of the Purchaser under the Contract ("**Purchaser Personal Data**"), the Parties shall enter into a separate data protection agreement.

18. CONFIDENTIALITY

The Parties agree that, in the course of performance of the Contract, it may be necessary and desirable for them to exchange confidential information. The Company's confidential information shall include all information relating to the Goods and Software, and all updates, repairs, replacements, fixes, modifications, and other changes to the Goods and the Software, any information that is marked as confidential, and any other information that would reasonably be considered as confidential. To maintain confidentiality, the Parties agree as follows: the Purchaser shall not disclose confidential information of the Company to any person other than its employees, except when authorized in writing in advance by the Company. The Purchaser shall use the same level of care in preserving the confidential nature of the Company's confidential information as it uses to protect its own confidential information but not less than reasonable care. The Purchaser shall use the Goods and Software only for the purpose stated in the applicable operating manuals or software documentation provided by the Company, and for no other purpose. Except to the extent and in the circumstances required to be permitted by the Company under applicable law, the Purchaser shall not: (a) reverse engineer, disassemble (except to the extent applicable laws specifically prohibit such restriction), or decompile the Goods or any portion thereof; or (b) allow or assist any third party to perform any of the foregoing.

19. RETURN OF GOODS

- (a) No return of Goods for the purposes of the Goods warranty set out in Condition 7 or where return is otherwise expressly permitted under the Contract shall be accepted by the Company without a RMA number, which may be issued by the Company in its sole discretion, and receipt of a duly completed Customer Declaration in the Company's designated format in respect of exposure of the Goods to hazards which is available at <http://www.smithsdetection.com/terms-conditions/terms-conditions-uk/>.
- (b) **For the avoidance of doubt, if the Goods to be returned have alarmed to a possible fourth generation agent (also known as novichoks or series-A nerve agents), they should be treated as toxic waste, labelled accordingly and under no circumstances should they be returned to the Company.**
- (c) All Goods authorized by the Company for return shall be returned by the Purchaser DDP (ICC Incoterms) to the Company's premises in the manner specified in the RMA. If returned Goods are claimed to be defective, a complete description of the nature of the defect must be included with the returned Goods.
- (d) The Purchaser agrees to defend, indemnify and hold the Company, its Affiliates and its and their respective officers, partners, directors, employees, agents, successors, and assigns harmless from all Losses and threatened Losses arising out of or in connection with the exposure of the Products to hazardous materials, regardless of whether or not: (i) the exposure to hazardous materials was caused by or within the control of the Purchaser; (ii) the Company was aware of such exposure; and (iii) any negligence or other fault of the Company contributed to, or is alleged to have contributed to, the Loss, except and only to the extent such Loss was caused by the wilful misconduct or gross negligence of the Company.

20. GOVERNING LAW AND JURISDICTION

These Terms and Conditions of Supply shall be governed by and construed in accordance with English law. Any dispute, difference, controversy or claim arising out of or in connection with this contract, including (but not limited to) any question regarding its existence, validity, interpretation, performance, discharge and applicable remedies, shall be

subject to the exclusive jurisdiction of the Courts of the Dubai International Financial Centre ("the DIFC Courts"). Where the amount of the claim does not exceed 1,000,000- AED (or any higher amount as the parties to the claim may be permitted by the rules of DIFC to elect the DIFC Small Claims Tribunal as dispute resolution forum) the claim shall be heard by the DIFC Small Claims Tribunal. The Company may sue the Purchaser at his general venue, too.

21. CHANGES AND TERMINATION

- (a) The Company shall have the right, in its sole discretion, to terminate the Contract if the Purchaser:
- is unable to pay its debts generally as and when they become due;
 - is the subject of a legal process declaring it insolvent, or a petition is filed, a notice is given, a resolution is passed or an order is made in connection with the winding up of the Purchaser, or an application is made to court, or an order is made for the appointment of an administrator, or a notice of intention to appoint an administrator is given;
 - suspends, ceases or threatens to cease carrying on all or substantially the whole of its business;
 - commits any breach of the Contract which is (a) incapable of remedy (as reasonably determined by the Company); or (b) not remedied within 14 days of the date of the breach.
- (b) On termination of the Contract for any reason, the Purchaser shall immediately pay to the Company all of the Company's outstanding unpaid invoices, and in respect of Goods, Services and Software supplied for which no invoice has been submitted, the Company shall submit an invoice which shall be payable by the Purchaser immediately on receipt. The accrued rights and remedies of the Company at termination shall not be affected, including without limitation the right to claim damages in respect of any breach which existed at or before the date of termination.
- (c) Purchaser may make a written request for amendment or modification of the Contract. If a request for amendment or modification is accepted by the Company, and any changes cause an increase or decrease in the cost of, or the time required for, the performance of any work under the Contract an equitable adjustment shall be made in the price or delivery schedule, or both, and the Order shall be modified in writing accordingly.
- (d) The Purchaser is not entitled to cancel or terminate the Contract without the Company's prior written approval, which shall be entirely at the Company's sole discretion. If the Purchaser's written request for cancellation or termination is accepted by the Company, equitable provision shall be made to the Company for a recoupment of all costs incurred or committed to under the Contract and for reasonable overhead and profit based on time and costs expended. The Contract shall continue in effect until such time as payment is received. If the Company accepts the Purchaser's request to cancel or terminate the Contract at the Company's discretion, the Company shall not be obligated to refund any amounts paid in advance of delivery for Goods, Software or Services.
- (e) If the Purchaser fails to take delivery of the Goods and such failure continues for a period of more than one month beyond the agreed delivery date, the Company may, at its option, treat such failure as a request for termination of the Contract and may dispose of the Goods as it sees fit. In such event, the Company shall be entitled to recover all costs incurred or committed to under the Contract and for reasonable overhead and profit based on time and costs expended.
- (f) If the Contract refers to or contains separately priced line items for certain, specified Services, other than Training Services, in relation to which Condition 15 shall apply, the Purchaser shall forfeit any related payment(s) made in advance of delivery or completion of the relevant Services.
- (g) Where no advance payment has been made for Goods, Services and/or Software, the Company shall be entitled to charge a cancellation fee of not less than 30% of the relevant line-item price in the event that the Company accepts the Purchaser's cancellation of such Goods, Services and/or Software, payable by the Purchaser within 30 days net of invoice date.

22. FORCE MAJEURE

The Company shall not be liable to the Purchaser for any loss or damage arising due to delay or non-performance of its obligations under the Contract arising from any Force Majeure Event. The Company shall be permitted to suspend its obligations under the Contract for the duration of any Force Majeure Event.

23. INSTALLATION OF THE GOODS AND THE SOFTWARE

- (a) Where the Company has agreed to install the Goods and or Software, the Purchaser shall at its own cost prepare the site on which the Goods and/or Software are to be installed in accordance with the specifications furnished by the Company for this purpose and, in accordance with such specifications, shall provide such equipment (including without limitation, any equipment necessary to unload the Goods) and carry out such works at the site as may be necessary to enable the Company to install the Goods and/or Software and if it shall fail so to prepare the site and provide such equipment and carry out such works before the agreed delivery date the Purchaser shall indemnify the Company for all costs

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- and charges incurred by the Company (including storage and transportation costs) as a result of such failure.
- (b) When the Goods or Software (as applicable) have been installed at the site, tested by the Company and shown to be operating to the satisfaction of the Company, the Purchaser shall be deemed to have accepted the Goods and/or Software unless the Company has been notified to the contrary in writing by the Purchaser within three Working Days of completion of such testing (the "Notice"). The Purchaser shall not give and shall be deemed not to have given the Notice unless the Purchaser has found a substantial defect in the Goods or the Software. If the Company is so notified, the Company shall use its reasonable endeavours to remedy any such defect within a reasonable time and the Purchaser shall be deemed to have accepted the Goods and/or the Software within seven days of such defect being remedied.
- (c) Purchaser Delays shall be considered excusable delays for the Company and result in a corresponding automatic extension of any agreed upon time for the performance of the Company's obligations under the Contract. The Company shall not be liable to the Purchaser under any circumstances whatsoever for any penalty, damage or loss resulting directly or indirectly from any Purchaser Delays.

24. SOFTWARE WARRANTY

- (a) The Company warrants that, during the Software Warranty Period, the Software shall perform substantially in accordance with its Specification.
- (b) If, during the Software Warranty Period, the Purchaser notifies the Company in writing of any defect or fault in the Software which results in the Software not performing substantially in accordance with its Specification, and the defect or fault does not result from the Purchaser, or its agents or contractors, having amended the Software or used it outside the terms of the Contract for a purpose or in a context other than the purpose or context for which it was designed or in combination with any other software not provided by the Company, the Company shall, at its option, do one of the following: (i) repair the Software, (ii) replace the Software, or (iii) terminate the Purchaser's licence to use the relevant Software, by notice in writing to the Purchaser, and refund to the Purchaser the part of the Software Licence Fee attributable to the licence(s) which have been terminated by the Company.
- (c) The Purchaser shall provide all information that may be necessary to assist the Company in resolving the defect or fault in the Software, including a documented example of any defect or fault, or sufficient information to enable the Company to re-create the defect or fault.
- (d) The Company does not represent or warrant that the use of the Software will be uninterrupted or error-free or that all problems will be corrected or if corrected, corrected to the full satisfaction of the Purchaser.
- (e) Except for the express terms, conditions and warranties of these Conditions and to the maximum extent permitted by applicable law, the Software is provided on an 'as is' and 'as available' basis, and all terms, conditions and warranties, whether express or implied, statutory or otherwise relating to software including those relating to satisfactory quality, fitness for a particular purpose and availability are expressly excluded.

25. LICENCE TO USE THE SOFTWARE

- (a) The Company hereby grants to Purchaser a non-exclusive, non-transferable licence to use the Software in object code only solely on and with the Goods on which the Software is installed by the Company, solely at the Location, and solely for the purpose described in the software documentation. The licence granted under this Condition 23(a) shall be for the initial period set out in the Order Acceptance ("**Initial Licence Period**"). Upon expiry of the Initial Licence Period and each Renewal Licence Period, the licence granted under this Condition 23(a) shall continue for a subsequent Renewal Licence Period unless either party has given at least 60 days' notice in writing to terminate the licence granted under this Condition 23(a), such notice to expire at the end of the Initial Licence Period or then current Renewal Licence Period (as applicable). If the Company does not receive the Software Licence Fee for the applicable Renewal Licence Period by the date of expiry of the Initial Licence Period or then current Renewal Licence Period (as applicable), the Company reserves the right, at its discretion, to terminate the licence granted under this Condition 23(a). Upon termination of the licence granted under this Condition 23(a), the Company shall have the right, at its sole discretion, to deactivate the Purchaser's access to and use of the Software.
- (b) The Purchaser shall not install, or permit the installation of the Software on more than the permitted number of devices as specified in the Order Acceptance ("**Permitted Number of Devices**"), and shall not use, or permit the access or use of, the Software on or via more than the Permitted Number of Devices.
- (c) Immediately upon termination of the licence to use the Software, the Purchaser shall return to the Company the Software and related documentation or if requested by the Company shall erase all copies of the Software in its possession or under its control, and shall certify in writing to the Company that it has done so. In addition, the Company shall have the right, at its sole discretion, to deactivate the Purchaser's access to and use of the Software.
- (d) Title to the Software shall at all times remain with Company.
- (e) Purchaser agrees that the Software, all enhancements, related documentation, and derivative works are, and will remain, the sole property of the Company and includes valuable trade secrets. Purchaser agrees to treat the Software and related documentation as confidential and to not

- copy, reproduce, sub-license, or otherwise disclose the Software and related documentation to anyone other than its employees.
- (f) The Purchaser may make one copy of the Software to be used only for back-up purposes. No other copies or part-copies of the Software may be made without the prior written consent of the Company.
- (g) Except to the extent and in the circumstances required to be permitted by the Company by applicable law, Purchaser shall not disassemble, decompile, reverse engineer, create derivative works from, attempt to derive the source code or otherwise translate, customize, localize, modify, add to, or in any way alter, rent, or loan the Software or related documentation.
- (h) Unless otherwise agreed expressly in the Order Acceptance, all upgrades, updates, bug fixes, new versions and maintenance releases for the Software are excluded from the prices and are chargeable to the Purchaser.
- (i) The Purchaser shall permit the Company to inspect and have access to any premises (and to the computer equipment located there) at or on which the Software is being kept or used, and have access to any records kept in connection with the licences granted under this Condition 28, for the purposes of ensuring that the Purchaser is complying with these Conditions, provided that the Company provides reasonable advance notice to the Purchaser of such inspections, which shall take place at reasonable times.
- (j) Company shall not be responsible for any delays, delivery failures, or any other loss or damage resulting from the transfer of data over communications networks and facilities, including the internet, and the Purchaser acknowledges and agrees that the Software may be subject to limitations, delays and other problems inherent in the use of such communications facilities.
- (k) Certain aspects of the Software may contain software code that is licensed under an open-source licence or third party licence ("**Third Party Components**"). Where the Software includes Third Party Components, Purchaser may be granted additional licence rights in respect of those Third Party Components, but not for the avoidance of doubt, in respect of the entire Software. Purchaser must comply with the licence terms applicable to any Third Party Components should Purchaser wish to exercise these additional licence rights.
- (l) Purchaser may be required to accept additional software licence agreement terms made available by Company prior to accessing and using some or all of the Software ("**Additional Software Terms**"). If and to the extent of any conflict between these Conditions and any Additional Software Terms, these Conditions shall prevail.

26. SOFTWARE MAINTENANCE SERVICES

- (a) Where the Order Acceptance states that the Purchaser is ordering Software Maintenance Services, the terms of this Condition 24 shall apply.
- (b) In consideration of payment by the Purchaser of the Software Maintenance Fees, the Company shall provide the software maintenance services specified in the Order Acceptance ("**Software Maintenance Services**") in respect of the Software specified in the relevant Order Acceptance only.
- (c) The Software Maintenance Services shall commence on the Commencement Date and shall continue for an initial period of 12 months or such other period as is specified in the Order Acceptance ("**Initial Software Maintenance Period**"). The Software Maintenance Services shall automatically renew for subsequent periods of 12 months (each 12 month period being a "**Renewal Software Maintenance Period**") unless either Party gives not less than 60 days' notice in writing prior to the end of the Initial Software Maintenance Period or then current Renewal Software Maintenance Period (as applicable) that it wishes to terminate the Software Maintenance Services, in which case the Software Maintenance Services shall terminate at the end of the Initial Software Maintenance Period or then current Renewal Software Maintenance Period (as applicable).
- (d) The Company shall not be liable for any failure to perform or comply with its obligations under this Agreement, or otherwise be liable to the Purchaser for any loss or damage suffered by the Purchaser, where such failure, loss or damage is caused in whole or in part by the Purchaser's failure to purchase and install the maximum number of Software updates and releases from time to time offered by the Company as part of its software maintenance offerings.

27. CEIA METAL DETECTORS

If the Goods include metal detectors manufactured by CEIA the following additional provisions apply: To ensure proper operation of the unit, CEIA recommends that the unit be firmly anchored to the floor using screws or silicone. If the unit is not firmly anchored to the floor, it may fall and pose a safety risk and/or its detection capability may be compromised. If the Purchaser requests that the Company not install the unit in accordance with CEIA's recommendations, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AND SUBJECT TO CONDITION **Error! Reference source not found.** **Error! Reference source not found.**, THE COMPANY SHALL HAVE NO LIABILITY FOR ANY CLAIMS, COSTS, LOSSES, LIABILITIES OR DAMAGES OF ANY SORT (WHETHER DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL, PUNITIVE OR OTHERWISE, AND WHETHER ARISING IN TORT, CONTRACT, TORT (INCLUDING WITHOUT LIMITATION, NEGLIGENCE) BREACH OF STATUTORY DUTY, PRODCUT Middle East Terms and Conditions of Sale – July 2024

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LIABILITY, OR OTHERWISE RELATING TO THE LACK OF FIRM FIXATION OF THE UNIT TO THE FLOOR. To the fullest extent permitted by applicable law, the Purchaser shall indemnify and hold the Company and its Affiliates harmless from and against any and all Losses resulting from the lack of firm fixation of the unit to the floor.

28. X-RAY BODY SCANNER

- (a) The Purchaser is hereby notified that the exposure of human beings to x-ray radiation may be harmful. The Purchaser acknowledges that the safe operation of the Goods is entirely the Purchaser's responsibility and that, subject to Condition 9(e) and to the maximum extent permitted by applicable law, the Company shall have no liability relating to the use or operation of the Goods by the Purchaser or anybody acting on the Purchaser's behalf. The Purchaser undertakes to exercise such care and to adopt and follow such procedures in the use and operation of the Goods as may be necessary to eliminate or minimize the hazards referred to in this Condition. Without limiting the generality of the foregoing, the Purchaser undertakes to use the Goods in full compliance with Company's maintenance procedures and operator manuals, to comply with the requirements of all applicable environmental or occupational health and safety laws, radiation safety laws and industry standards relating to radiation safety for personnel security screening systems using x-rays, and to operate the Goods within the radiation dose limits established by such laws and standards.
- (b) The Purchaser is further notified that the use of x-ray Goods on human beings for non-medical purposes may be prohibited in some states or require registration with governmental authorities. The Purchaser undertakes to comply with all such prohibitions and registration requirements.
- (c) The Purchaser covenants that the use and operation of the Goods and the Software by or on behalf of the Purchaser shall comply with all applicable privacy and Data Protection Legislation.
- (d) To the fullest extent permitted by applicable law, the Purchaser shall defend, indemnify, and hold harmless Company and its Affiliates and their respective officers, partners, directors, employees, agents, successors, and assigns from and against any and all Losses to the extent they arise from any non-compliance with the undertakings in Conditions 28 (a) to (c).

29. OBSOLESCENCE

After several years of use, certain sub-assemblies or spare parts may become obsolete. The Company shall inform the Purchaser of this and shall recommend any corresponding upgrades which may prove necessary (upgrades not included in the service contract).

Should the Purchaser choose not to accept the recommended upgrades, The Company shall reserve the right to exclude certain sub-assemblies or spare parts from the scope of the contract or terminate the contract.

30. COMPLIANCE AND ETHICS

The Company is an Equal Opportunity Employer and is committed to conducting its business ethically and lawfully. To that end, the Company maintains a Code of Business Ethics and mechanisms for reporting unethical or unlawful conduct. The Company expects that the Purchaser also will conduct its business ethically and lawfully. Smiths Code of Business Ethics is available at <http://www.smiths.com/responsible-business>

31. GENERAL

- (a) If any provision or part-provision of these Conditions is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the Contract or the rest of these Conditions. If any provision or part-provision of these Conditions is deemed deleted under this Condition 30(a), the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.
- (b) Except as set out in these Conditions, these Conditions do not give any right to any person who is not a party to the Contract, whether under the Contract (Rights of Third Parties) Act 1999 or otherwise. The rights of the Parties to rescind or vary the Contract are not subject to the consent of any other person. The Contract and any applicable Additional Software Terms constitute the entire agreement between the Parties relating to its and their subject matter.
- (c) Each Party acknowledges that in entering into a Contract it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this Contract.