

# training

## programme and general information



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## Preface

Dear customer,

Thank you for your interest in our training products.

After attending appropriate training courses, your personnel will be able to professionally operate and maintain the systems and system components you purchased from us.

Smiths Detection can offer you a great variety of training products.

If you looking for training solutions for our DfT approved equipment (X-Ray, Metal Detection or Trace Detection) Smiths Detection is your training partner.

We customise our training to your training needs to ensure that you are able to operate or maintain our products in the best possible way and that you get the training solution you are looking for.

Smiths Detection offers you state-of-the-art training either in our own training facilities or on site of our customers.

We deliver operator, supervisor or technical training, but also refresher training or training required due to legal regulations.

In this document you will find

- the general framework for training
- an overview of the training courses we offer

For more details or to book training please contact our training department.

**Smiths Detection – your partner for detection products, service and training.**

## Training Courses - General Information

- Operator Training – Operation of the unit**

All required work steps for the operation of the systems and applications are explained in this course

- Supervisor Training**

A supervisor is responsible for the operation and monitoring of the equipment.

- Technical Training**

All work steps for maintenance and repair works on the systems and system components you purchased from us are explained in this course.

- Train-the-Trainer Courses**

Additional to the training contents we train the delegates how to deliver this training. (Not every training module is available as Train-the-Trainer course. Technical training is not available as Train-the-Trainer courses.)

- Certificate and feedback**

At the end of a training course, the participants receive a certificate informing of the contents and the duration of the training.

In return, we ask the participants to evaluate our work.

As a company certified according to ISO 9001, we set great value upon customer satisfaction and hence we want to continually optimise our courses.

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**Training Evaluation**  
To help us review and improve our training, we would appreciate your comments.

NAME (optional)	SOLE
TRAINING COURSE	DATE
TRAINER	LOCATION

1 = excellent 2 = very good 3 = good 4 = average 5 = poor

TRAINING CONTENTS / FEEDBACK	1	2	3	4	5
Did the training meet its stated objectives?					
Please rate the practical part of the training tool, equipment.					
Please rate the theoretical part of the training.					
Length of the course					
The course content was informative, insightful and engaging.					
Was the material relevant to the successful completion of your job?					
Equipment / film					

TRAINING	1	2	3	4	5
Quality/clarity of presentation					
The quality of teaching /instructor/trainer able					
Methodology and delivery					
Balance of activities throughout the training such as practical/workshops, lecture/discuss, etc.					

TRAINING CENTRE / LOCATION	1	2	3	4	5
Room size and layout, temperature, light and ventilation					
Friendliness & helpfulness of training centre staff; atmosphere in centre					
The refreshments provided were ...					
Convenient to find/get					

GENERAL QUESTIONS	1	2	3	4	5
In terms of information, confirmations and assistance, the administration of the course was ...					
In regard to Health & Safety, this training was ...					
Overall rating					

ADDITIONAL COMMENTS

Thank you for completing this form.

01010

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**CERTIFICATE OF COMPLETION**

This is to certify that

**John Smith**

has successfully completed a training course in

**Operating Ionscan 400B**

Completed on  
1st July 2010

Trainer: \_\_\_\_\_

Trainer: **Michael Amthor**  
Smiths Detection Training

Smiths Detection UK  
Unit 7 Woodshots Meadow  
Crowley Green Business Park  
Watford Hertfordshire, WD18 8QE

- **Training Centres**

By the end of 2011 we will open our new Training Centre in Bushey/Watford (near London).

We also offer training courses in our facilities in Germany or even in Italy, where our partner CEIA conducts the technical training.

However often it is beneficial to deliver training in the premises of our customers.

The participants can be trained in their familiar environment and on the equipment they will work with after the training.

We look forward to discuss with you which training location is the best for your training and find **a solution “fit for purpose”**.



**Smiths Detection Training Centre  
(Our new Training Centre will open by the end of 2011)**

## Training Courses - Introduction

You will find an overview of our training courses on the following pages.

Operator and supervisor training, technical training and refresher training for the product range Smiths Detection offers.

You will see the maximum number of delegates and the duration of the different courses.

More detailed information is available through our training department.

However, if you have special training needs and our programme doesn't match with your requirements, please contact us.

We look forward to develop an individual training solution for you.

As it is often beneficial to train people in their own environment with their own equipment, we offer to deliver our training on customer site as well.

The training manuals are included in the training price.  
Training courses which are delivered in our training facilities are always inclusive all materials, refreshments and lunch (only for complete training days).

We can help you with hotel bookings and taxi transfers. These costs are not included and have to be paid separately.

We are looking forward to welcome you in one of our training courses soon.



### X-Ray Operator, Supervisor Training, Train-the-Trainer\*

Training	Duration	Max. Participants
Hi-SCAN / HiTraX / aTiX Operator Training	1 day	10
HI-SCAN / HiTraX / aTiX Train-the-Trainer only 1 day, if operator training has been attended before	2 days	8
iLane Operator Training	1 day	6
All Supervisor Training only 1 day, if operator training has been attended before	2 days	6
HMC Administrator Training	1 day	6 per terminal

### X-Ray Technical Training\*

Training	Duration	Max. Participants
Units of the HiTraX/SiProX series	5 days	4 - 8
Units of the aTiX series Advanced training for service engineers with HiTraX knowledge	4 days	4 - 8
Units of the aTiX series Training for service engineers without HiTraX knowledge	9 days	4 - 8
HMC Technical Training	2 days	6 per terminal
iLane (only with aTiX knowledge)	3 days	6

\*Subject to change

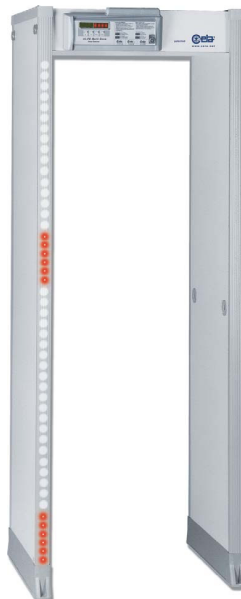
## Training Courses Explosive Detection Systems\*

Training	Duration	Max. Participants
Analyst station Operator Training with previous knowledge	0.5 days	10 2 per station
Analyst station Operator Training without previous knowledge	1 day	10 2 per station
EDtS/EDX/EDX-2is Supervisor Training Simple system, with previous knowledge	1 day	6
EDtS/EDX/EDX-2is Supervisor Training Simple system, without previous knowledge	2 days	6
EDtS/EDX/EDX-2is Supervisor Training Complex system, with previous knowledge	2 days	6
EDtS/EDX/EDX-2is Supervisor Training Complex system, without previous knowledge	3 days	6
EDtS/EDX/EDX-2is Technical Supervisor Training	1 day	6
HI-SCAN 10080 EDX/EDX-2is/EDtS Technical Training	5 days	6
MatrixServer / Network Technical Training with previous knowledge	3 days	6
MatrixServer / Network Technical Training without previous knowledge	4 days	6
HMS/HMC Technical Training with previous knowledge	2 days	6
HMS/HMC Technical Training without previous knowledge	3 days	6
Analyst station Train-the-Trainer courses	1 day	4

\*Subject to change

### Training Courses Archway Metal Detectors (AMD)\*

Training	Duration	Max. Participants
02PN20 Operator Training	0.5 days	10
Metal Detector Gates Technical Training	1.5 days	9
Technical Refresher Training AMD	1 day	9



\*Subject to change

## Training Courses TRACE equipment\*

Training	Duration	Max. Participants
Ionscan 400B Operator Training	1 day	10
Ionscan 400B Train-the-Trainer Operator	2 days	10
Ionscan 400B 1 <sup>st</sup> level Maintenance	1 day	10
Ionscan 400B Technical Training	4 days	8
Ionscan 500DT Operator Training	1 day	10
Ionscan 500DT Train-the-Trainer Operator	2 days	10
Ionscan 500DT 1 <sup>st</sup> level Maintenance	1 day	10
Ionscan 500DT Technical Training	5 days	8
Sabre 4000 Operator Course	1 day	10
Sentinal II Operator Course	1 day	10
MMTD Operator Training Training location: Toronto	1 day	8
MMTD Technical Training Training location: Toronto	4 days	8



\*Subject to change

## Training Contact:

Smiths Detection UK  
Training Centre

459 Park Avenue  
Bushey  
Watford (Herts) WD23 2BW

Phone: 01923 294 423  
Mobile: 07792 489 947

[www.smithsdetection.com](http://www.smithsdetection.com)

Your contact for training: Michael Amthor

[training.uk@smithsdetection.com](mailto:training.uk@smithsdetection.com)

